Value Proposition of the SHOP Exchange

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SHOP Exchange: Policy and Operations

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Denver, CO

State Health Reform Assistance Network Charting the Road to Coverage

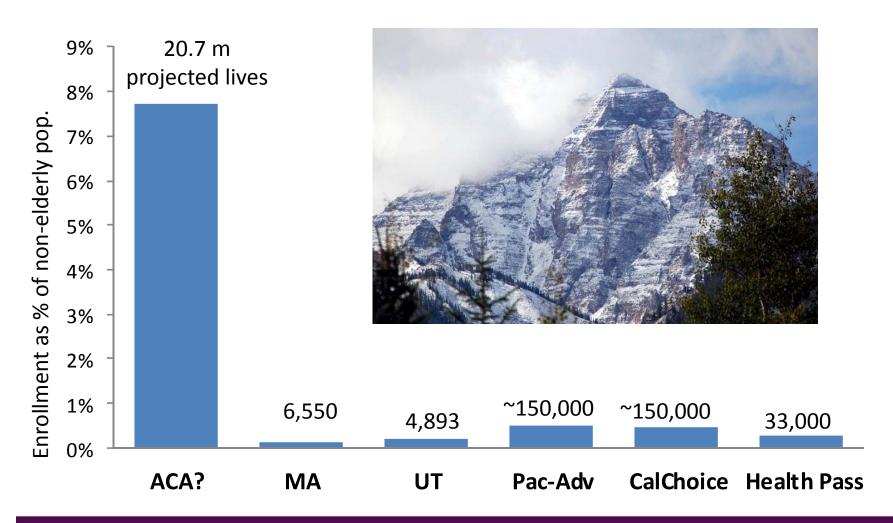


Value proposition

- Employers
- Employees
- Brokers
- Carriers



High Expectations for SHOP



SHOP Exchange projection from Urban Institute, 12/2010. Enrollment numbers reflect covered lives. Non-elderly population estimates from US Census Bureau



Potential Value Proposition for Employers

- Choice (of carriers, plans)
- Defined contribution (E'er "exit")
- Lower costs
 - Lower premiums
 - Special subsidies/benefits
- Administrative simplification



Choice Sounds Good to Employers....

Particularly around having a choice of *carriers*

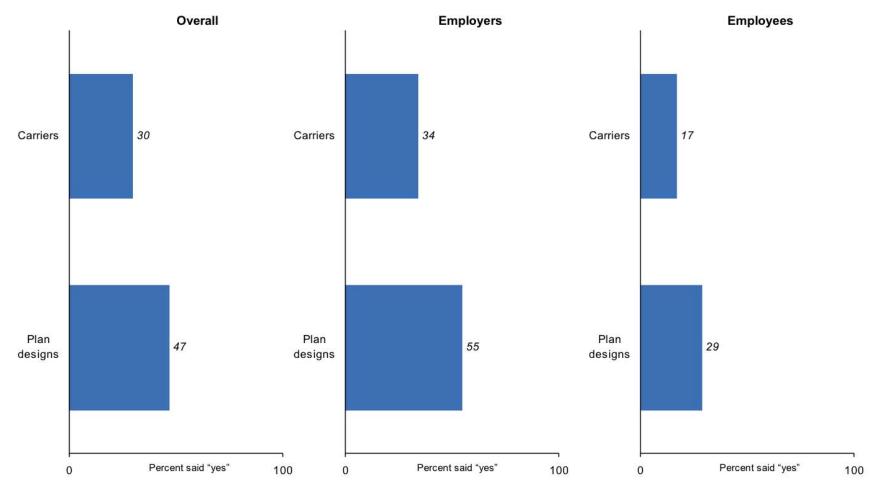
 "we need more carriers coming into the state for more choices and better rates"

And employees.....

- "Who wouldn't want more choices?""
- Like "being able to comparison shop"



Do You Have Enough Choice of...?



Among: IDI participants | compared by group



SHOP Could Offer Employees More Choice

Employer picks tier, employee picks plan on tier

	Health Plan A	Health Plan B	Health Plan C	Health Plan D
Platinum				
Gold				
Silver				
Bronze				

Employee picks any plan, any tier

	Health Plan A	Health Plan B	Health Plan C	Health Plan D
Platinum				
Gold	**************************************	#000E110000E13000E13000EE130		000000000000000000000000000000000000000
Silver				
Bronze				

Employer selects plans, employees picks from selected plans

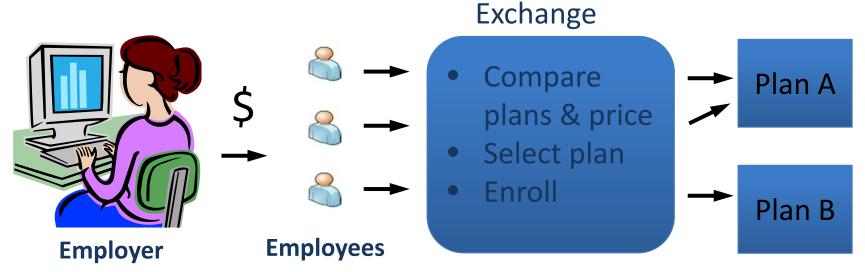
	Health Plan A	Health Plan B	Health Plan C	Health Plan D
Platinum				
Gold				
Silver				
Bronze				

Employer selects single plan

	Health Plan A
Platinum	
Gold	
Silver	
Bronze	1



Defined Contribution: Taking the Employer Out of the Picture



Issues:

Qualifies as ESI?

Qualifies for small business tax credits?

Qualifies for SHOP?



Lower Costs

- Lower premiums
 - New, narrow-network health plans?
 - Scale economies in distribution functions
- Special small business tax credits
 - Rapid phase-out with increased size/wage
 - Net incremental benefit of 30-35% of employer's premium contribution, with full small-employer tax credit, less employer's tax deductions



Rapid Phase-out of Small Business Tax Credit

Firm Size	Up to \$25,000	\$30,000	\$35,000	\$40,000	\$45,000	\$50,000
Up to 10	50% Net~30%	40%	30%	20%	10%	0%
11	47%	37%	27%	17%	7%	0%
12	43%	33%	23%	13%	3%	0%
13	40%	30%	20%	10%	0%	0%
14	37%	27%	17%	7%	0%	0%
15	33%	23%	13%	3%	0%	0%
16	30%	20%	10%	0%	0%	0%
17	27%	17%	7%	0%	0%	0%
18	23%	13%	3%	0%	0%	0%
19	20%	10%	0%	0%	0%	0%
20	17%	7%	0%	0%	0%	0%
21	13%	3%	0%	0%	0%	0%
22	10%	0%	0%	0%	0%	0%
23	7%	0%	0%	0%	0%	0%
24	3%	0%	0%	0%	0%	0%
25	0%	0%	0%	0%	0%	0%

Source: CRS Analysis, 4/2010

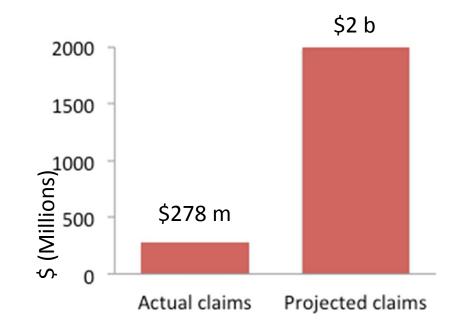


Appeal of Small Business Tax Credit has been Limited

Enrollment:

5,000 4,000 3,000 2,000 1,000 228,000 Actual take-up Projected Eligible

Dollars claimed:



Source: Actual 2010 take-up from Treasury IG report (9/2011), Projected cost based on CBO analysis; projected eligible based on Families USA report.



Administrative Simplification



- -Premium payment
- -Claims disputes

-Plan selection/enrollmen t

-Mid termadds/deletes

-COBRA admin



-Explain benefits

-Confirm enroll vs waive

-Claims disputes

-Collect employee contributions

Forms/Report ing

-Notification requirements







Potential Value Proposition for Employees

- Choice of networks/carriers/plan design
- Lower premiums
- Claims assistance/customer service



Value Proposition for Others

- Brokers: New offerings (i.e., defined contribution, employee choice) creates more work, new roles, more product choice
- "New" carriers:
 - Employee choice expands market for low-cost, narrow-network health plans
 - Exchange offers scale economies for new administrative functions

